

Is someone seriously injured or in need of urgent medical help?



Call 000

(or 112 from any mobile phone even if the SIM is locked or you are out of credit)

You will first hear a recorded message "You have dialled emergency Triple Zero. Your call is being connected."

A Telstra operator will ask: "Police, Fire or Ambulance"

Answer "ambulance" and stay on the line.

An ambulance operator will ask you for more details.

The operator can help you save someone's life. Follow their instructions.

Even while they are asking you questions, an ambulance is already on the way.

Don't hang up until the operator tells you.



Non-emergency calls: Ambulance 1800 008 008 • Police 131 444 • Fire 6230 8600 • SES 132 500 • Crimestoppers 1800 333 000



Stay calm. Speak slowly. Answer the operator's questions.

